Diversity in Practice:
integrating, inspiring and innovative

International Conference of Medical Librarianship + European Association for Health Information and Libraries, Dublin 2017.
Irish-led workshops:

- WOW: A workshop on workshops. Niamh O’Sullivan, Jane Burns, Irish Blood Transfusion Service; Royal College of Surgeons in Ireland (RCSI)
- Means, motive, opportunity: do we practice what we preach about evidence? Mary Dunne, Mairea Nelson, Brian Galvin, Health Research Board
- User-centered design for libraries: multidisciplinary methodologies and approaches to designing services that meet user needs. Johanna Archbold, RCSI

Presentations:

- Beyond competency statements: Benchmarking and business cases for strategic restructuring/ transformation. Kate Kelly, RCSI
- SatNav librarians: signposting the web for health consumers. Anne Madden, St. Vincent’s University Hospital
- Designing and delivering change: a new service model for a new building. Kathryn Smith, RCSI
- D.E.A.R. Drop Everything And Read “Eochair feasa foghlaim” Learning is the key to knowledge. Bennery Rickard, Health Service Executive (HSE)
- Well-chosen, wellbeing, well-done! The genesis of a library co-operation project in Ireland. Niamh Lucey, Caroline Rowan, Angela Rice, St. Vincent’s University Hospital, St Michael’s Hospital, Mater Misericordiae University Hospital
- Leading a library review and developing a strategic plan through evidence and engagement: how we did it at Tallaght Hospital, Dublin. Anne Murphy, Jean McMahon, Joe Peakin, Tallaght Hospital Library
- Don’t get fat on full text content: communicating with library users to find out what they really want from their library. Gethin White, HSE
- New library space, successes and pitfalls. Isabelle Delaunois, Patricia Walsh, University of Limerick Hospitals
- The development of “Rotunda birth of a Nation”: 1916 exhibition at the Rotunda Hospital. Anne M O’Byrne, Rotunda Hospital

Posters:

- Unmasking Sir Patrick Dun’s Library. Harriet Wheelock, Sarah Kennedy, RCSI
- Evaluating the effectiveness of a librarian led workshop in a health services environment. Fiona Lawler, Aoife Lawton, Padraig Manning, Our Lady’s Hospice and Care Services, Dublin, and Dr. Steeven’s Library
- Quality-checking our resources: UpToDate or out of step? Anne Madden, St. Vincent’s University Hospital
- The Information-seeking behaviour of advisers to policy-makers for homelessness in Ireland. Caítriona Honohan, Trinity College Dublin.

The joint International Congress of Medical Librarianship (ICML) and European Association for Health Information and Libraries (EAHIL) conference, which took place from 12 – 16 June 2017 in Dublin Castle, was truly a special event. Representatives from thirty-three countries came together for this influential gathering of celebration and learning, including a considerable contingent of Irish (and Irish-based) librarians.

The Health Sciences Libraries Group (HSLG) Committee, on behalf of its members, was instrumental in bringing the 2017 conference to Dublin, and was happy to support the event with fourteen conference and course bursaries. Louise Farragher (HRB) and Aoife Lawton (HSE) took on the lead organising roles, chairing the local-organising and international-programme committees respectively.

A five day event that attracts over 400 participants, 60 papers, 19 interactive workshops, 15 continuing education courses and over 50 posters requires considerable logistical organisation. Dublin Castle was a perfect choice of venue. Its modern Printworks conference centre and allied Bedford suite rooms enabled up to seven strands of presentations, meetings and workshops to occur simultaneously. These sessions were chosen with care to ensure stimulating themes including leadership, technology, education and learning, consumer health, integration, research, and evidence-based practice.

The first keynote drew these themes together beautifully. It was delivered by Michelle Kraft, Director at Cleveland Clinic’s Floyd D. Loop Alumni Library, who is well known for her blog The Krafty Librarian. Michelle provided many examples of the ways librarians are adapting our techniques and services to meet new demands. These include the lunching librarian who brings his service to the doctors’ lounge at lunch times; the librarians who provide a poster printing service; and of course the provision of maker-, huddle-, and collaboration-spaces which enable people to be creative and work together within the library.

These innovations acknowledge a world of disruptive (or perhaps opportunistic) change. We need to rethink the ‘sacred cows’ of librarianship.
Rather than doing things just because we have been taught them in library school, we should think of our services as interconnecting blocks that can change as needed. In essence, evolve to avoid extinction.

Michelle’s keynote was just one example of presentations that challenged our profession to be innovative and embrace change. Throughout a packed schedule that included welcome drinks at the lovely dining hall of Trinity College Dublin, the gala dinner at the Mansion House, and tours of historic Dublin libraries, we shared stories, made connections and renewed our vision.

As librarians we speak often about our value. We strive to do the best work we can (often in difficult circumstances), but we cannot know if we are implementing best practice unless we listen to, and learn from, others. It was incredibly heartening to see so many presenters from an Irish context sharing what we have learned with librarians from our international community. It affirms our abilities and positions us as leaders within our profession.

For more details, you can see the special, Summer 2017, issue of HINT, published by the HSLG Committee at https://hslgblog.wordpress.com/hint/, or see the conference website http://eahil2017.net/

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