Improving the patient experience

Urologist/Oncologist - dual consultation

Multi-disciplinary team (MDT)

Support from other men with prostate cancer

Information

Sensitive skilled communication

Emotional support

Help to make a decision about treatment

Good support for side effects

Specialist Nurse - throughout the journey

Good patient experience

For confidential advice, support and information on Prostate Cancer call the National Cancer Helpline on freephone 1 800 200 700

Mon - Thurs 9am - 7pm and Friday 9am - 5pm and speak to a specialist cancer nurse.

Or you can email: helpline@iriscancer.ie or visit the website: www.cancer.ie

Prostate Cancer Patients’ Charter

The care that you deserve
Prostate Cancer Patients’ Charter

The Irish Cancer Society is committed to achieving world class cancer services in Ireland. This Charter will help support the continued improvements in the standard of care (based on best evidence) for men with prostate cancer so that information and support is provided at every stage of the prostate cancer journey.

The Charter sets out the standard of service that men with prostate cancer should be entitled to – from the time of diagnosis and treatment through to learning to live with the potential effects of the illness or its treatment. It aims to help men understand the services that they should ask for in order to obtain the best quality care and support.

Using the HSE’s document You and Your Health Service the Irish Cancer Society has developed this Prostate Cancer Patient Charter to explain what men with prostate cancer should expect from their health services.

Access to Services

1. You should have information, support and time to decide whether you want to have a prostate biopsy. You should understand the risks and benefits of a prostate biopsy.
2. You should be seen by a urologist, a uro-oncology nurse specialist, a radiation oncologist, and a medical oncologist.

Dignity & Respect

3. You should have the right to be given a diagnosis of prostate cancer with sensitivity, in a private environment. You should be seen by a urologist, a uro-oncology nurse specialist, and a medical oncologist.
4. You should be given clear and unbiased verbal and written information on prostate cancer. You should be given adequate time to consider all suitable treatment options. All treatment options should be presented by a consultant and nurse specialist to make a decision without feeling rushed.
5. You should be given clear and unbiased verbal and written information on erectile dysfunction, in an environment that allows for privacy and ongoing assessment of your needs.

Safe & Effective Services

6. You should have access to specialist services for management of erectile dysfunction. You should have access to specialist advice and support regarding incontinence equipment and ways of coping with this side effect.
7. If you have a decision to make about which treatment to have for your prostate cancer, you should be given adequate time to consider all suitable treatment options. All treatment options should be presented to you even where services are not available in your local hospital.

Communication & Information

8. You should have access to specialist services for management of erectile dysfunction, in an environment that allows for privacy and ongoing assessment of your needs.
9. If you have incontinence after treatment for prostate cancer you should have access to specialist advice and support regarding incontinence equipment and ways of coping with this side effect.

Participation

10. If you have a decision to make about which treatment to have for your prostate cancer, you should be given adequate time to consider all suitable treatment options. All treatment options should be presented to you even where services are not available in your local hospital.

Privacy

11. You should be given clear and unbiased verbal and written information on prostate cancer. This should include the stage of your disease and all possible treatment options. All treatment options should be presented to you even where services are not available in your local hospital.

Improving Health

12. You should be given clear and unbiased verbal and written information on prostate cancer. This should include the stage of your disease and all possible treatment options. All treatment options should be presented to you even where services are not available in your local hospital.
13. If you have a decision to make about which treatment to have for your prostate cancer, you should be given adequate time to consider all suitable treatment options. All treatment options should be presented to you even where services are not available in your local hospital.

Care & Support at every stage

14. You should be given clear and unbiased verbal and written information on prostate cancer. This should include the stage of your disease and all possible treatment options. All treatment options should be presented to you even where services are not available in your local hospital.
15. If you have a decision to make about which treatment to have for your prostate cancer, you should be given adequate time to consider all suitable treatment options. All treatment options should be presented to you even where services are not available in your local hospital.

16. You should be given clear and unbiased verbal and written information on prostate cancer. This should include the stage of your disease and all possible treatment options. All treatment options should be presented to you even where services are not available in your local hospital.
17. If you have a decision to make about which treatment to have for your prostate cancer, you should be given adequate time to consider all suitable treatment options. All treatment options should be presented to you even where services are not available in your local hospital.