



# COVID-19 Telephone Risk Assessment and testing pathway for mildly symptomatic Healthcare Worker contacts who phone Occupational Health (OH) Version 4



## Perform risk assessment over the phone

### EPIDEMIOLOGICAL CRITERIA

Recent onset of fever or chills and/or symptoms of respiratory tract infection, which includes cough.

Clinical judgement should be employed when assessing these criteria. Clinicians should be alert to the possibility of atypical presentations in HCWs who are immunocompromised.

Clinical judgement should be employed when assessing these criteria.

Criteria not met

COVID-19 UNLIKELY  
Proceed as clinically indicated

**CONTACT DETAILS:**  
PUBLIC HEALTH Medical Officer Health (MoH): (OOH 0818 501999)

HSE E: 01 635 2145  
HSE M: 057 935 9891  
HSE MW: 061 483 338  
HSE NE: 046 907 6412  
HSE NW: 071 985 2900  
HSE SE: 056 778 4142  
HSE S: 021 492 7601  
HSE W: 091 775 200

NAS: as per usual channels—  
(0818 501999)

Meets criteria

1. If the patient fits the criteria, **Occupational Health should contact the National Ambulance Service (NAS)** in line with the 'Prioritisation of Health Care Professionals for COVID 19 Testing' guidance and provide name and mobile number of requesting OH clinician .
2. **NAS will arrange for testing of the HCW.** Home assessment consists of:
  - a. Patient clinical assessment
  - b. Acquisition of a clinical sample for SARS-CoV-2 testing
  - c. Assessment of the home for suitability for patient self-isolation
  - d. Provision of verbal and written advice to the patient, family members and/or carers
3. If patient is deemed **not medically fit** for home isolation, please see [Risk Assessment for use in a Receiving Hospital](#).

If NAS deem that patient is medically fit and home environment is suitable for Home Isolation:

- Patient may remain in self isolation at home while awaiting SARS-CoV-2 test results
- Requesting clinician will be patient point of contact in case of worsening symptoms
- **NVRL will communicate the test result** to the requesting Occupational Health clinician, who will inform the HCW
- **Requesting clinician will phone Public Health** if test is **positive** for SARS-CoV-2

SARS-CoV-2 positive

If self isolation is deemed appropriate, patient may remain at home. See [here](#) for information on self isolation at home. If patient is not deemed suitable for self isolation, refer to hospital

SARS-CoV-2 not detected

Proceed as clinically indicated