

COVID-19 Telephone assessment and testing pathway for patients who phone general practice and healthcare settings other than receiving hospitals

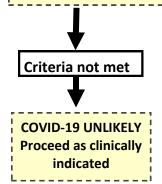


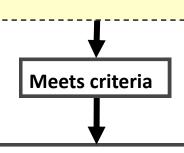
Perform assessment over the phone

Recent onset of fever or chills and/or symptoms of respiratory tract infection.

Clinical judgement should be employed when assessing these criteria.

Clinicians should be alert to the possibility of atypical presentations in patients who are immunocompromised.





- Arrange COVID-19 testing using Healthlink.
- If you do not currently have access to Healthlink, click here to apply: https://www.healthlink.ie/ApplyTo/applicationform.asp
- Unless assessment at hospital is indicated, advise the patient to self isolate at home, **pending results and symptom resolution**. Refer to the information leaflet on self isolation at home, which gives full details.
- Advise the patient who to contact if their symptoms are worsening, including out-of-hours.
- Provide result of SARS-CoV-2 testing to patient when result is available.