

<https://www.gov.ie/en/campaigns/bc537-irelands-response-to-the-situation-in-ukraine/?referrer=http://www.gov.ie/en/news/f52f2-irelands-response-to-the-situation-in-ukraine/>

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Ireland's response to the situation in Ukraine

The European Union (EU) has put in place a [Temporary Protection Directive](#) to allow Ukrainian citizens and others fleeing Ukraine to move through the EU as EU citizens.

If you are a Ukrainian citizen or if you are fleeing Ukraine, the Irish Government will help you when you arrive in Ireland.

You can find information below on the supports and services available while you are in Ireland.

- Реакція Ірландії на ситуацію в Україні
- Реакция Ирландии на ситуацию в Украине



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How people can help

[Advice is also available for Irish people in Ukraine.](#)

Реакція Ірландії на ситуацію в Україні

Європейський Союз (ЄС) запровадив Директиву про тимчасовий захист, щоб дозволити громадянам України та іншим особам, які вимушено покинули Україну, переміщатися в межах ЄС як громадяни ЄС.

Якщо ви є громадянином України або тікаєте з України, уряд Ірландії допоможе вам, коли ви прибудете в Ірландію.

Нижче ви можете знайти інформацію про підтримку та послуги, доступні під час перебування в Ірландії.



Прибуття в Ірландію



Соціальна допомога



Охорона здоров'я



Як можна допомогти

From [Department of the Taoiseach](#)

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Реакция Ирландии на ситуацию в Украине

Европейский союз (ЕС) ввел временную Директиву, позволяющую украинским гражданам и беженцам из Украины передвигаться по ЕС на правах граждан ЕС.

Если вы являетесь гражданином Украины или беженцем из Украины, правительство Ирландии поможет вам, когда вы прибудете в Ирландию.

Ниже предоставлена информация о поддержке и услугах, доступных вам во время вашего пребывания в Ирландии.



Прибытие в Ирландию



Социальное обеспечение поддерживает



Здравоохранение



Как могут помочь украинцам жители Ирландии

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Publication

Arriving in Ireland

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1. [What happens when you arrive at Dublin Airport](#)
2. [If you arrive in Ireland as an unaccompanied minor](#)
3. [If you have already arrived in Ireland and have not received your permission letter](#)
4. [Applying for international protection](#)
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What happens when you arrive at Dublin Airport

When you arrive at Dublin Airport, you should present to an Immigration Officer (Passport Control), who will ask you some basic questions in relation to your needs, having identified you as a potential beneficiary of the Temporary Protection Directive.

You will then be brought to a reception area within the Airport, which has been prepared specifically for this purpose and includes designated spaces for children and adults and quiet spaces.

You will be given a permission letter by the Department of Justice confirming that you have been granted Temporary Protection under the EU Directive. This gives you legal permission to reside in Ireland for a period of 1 year, and the permission may be extended for further periods after that.

You will also receive an information note setting out the services available to you in Ireland and advice on how to access these services.

If you require accommodation, you will be referred to the International Protection Accommodation Service of the Department of Children, Equality, Disability, Integration and Youth, who will also have staff onsite at the airport.

If you don't require accommodation immediately, you can request it at any time later on.

At all times, your dignity will be respected and appropriate supports will be provided to you.

If you arrive in Ireland as an unaccompanied minor

If you are an unaccompanied child under age 18 years who arrives in Ireland seeking temporary protection, you will be referred to the Child and Family Agency (also called TUSLA), who will provide you with the relevant supports.

If you have already arrived in Ireland and have not received your permission letter

The Department of Justice is working to put in place the practical arrangements to provide letters to people who arrived in Ireland prior to 9 March (when permission letters started to issue at Dublin Airport) as soon as possible.

The arrangements will be communicated widely in the coming days and you should continue to visit this website and [the Irish Immigration website](#) for regular updates.

Applying for international protection

There is no requirement for Ukrainian nationals to seek international protection (also known as asylum) to receive the support and protection of the Irish State. The EU Temporary Protection Directive provides a quicker and more streamlined alternative in these circumstances.

While you can, of course, always choose to apply for international protection, you cannot benefit from temporary protection at the same time.

Temporary protection will provide you with immediate access to the labour market, along with access to social welfare income supports, accommodation and other State supports. If you choose to apply for international protection, you should be aware that you will not be able to access employment until 6 months after making your application.

Registering your immigration permission

There is no immediate requirement to register your immigration permission and you should not worry about it at this time.

The permission letter you will receive from the Department of Justice confirming that you have been granted Temporary Protection under the EU Directive is all the proof you need to be able to immediately access employment, income support, accommodation (if needed) and other State supports in Ireland.

The Department of Justice is putting in place the arrangements for the registration of the permission and information will be provided to you at the appropriate time. The department is taking all necessary steps to ensure that the registration process will be as simple and stress-free as possible for you.

Accommodation

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If you or your family require accommodation, you should let Immigration Officials know and you will be referred to the International Protection Accommodation Service of the Department of Children, Equality, Disability, Integration and Youth, who will also have staff onsite at the airport. If you don't require accommodation immediately, you can request it at any time later on.

You will be referred to the International Protection Accommodation Service (who have staff onsite in Dublin Airport) who will provide you with accommodation free of charge.

If you do not need accommodation immediately on your arrival in Ireland (as you may be staying with friends or family already living in Ireland, for example), but need it later on you can request it then.

Please contact the IPAS Helpdesk at ipasinbox@equality.gov.ie and someone will assist you.

Social Welfare supports for those arriving from Ukraine under the EU Temporary Protection Directive

From [Department of Social Protection](#)

Published on 7 March 2022

Last updated on 12 March 2022

- 1. [Information available in Ukrainian](#)
- 2. [Information available in Russian](#)
- 3. [Getting public services when you arrive in Ireland](#)
- 4. [Get a Personal Public Services Number \(PPSN\)](#)
- 5. [Income supports](#)
- 6. [Apply for income supports](#)
- 7. [Getting a payment](#)
- 8. [Contact](#)
- 9. [Glossary](#)

The European Union has put in place a temporary protection Directive to allow Ukrainian citizens and others fleeing Ukraine to move through the EU as EU citizens.

If you are a Ukrainian citizen or if you are fleeing Ukraine and are covered by the Directive, the Government of Ireland will provide support and services to assist you as you establish yourself in Ireland.

You can find information below on what income supports you can get while you are in Ireland and how to get these supports and services.

We are here to help and support you during your time here.

Information available in Ukrainian

[Будь ласка, натисніть тут для отримання інформації українською мовою](#)

Information available in Russian

[Пожалуйста, нажмите здесь для получения информации на русском языке](#)

Getting public services when you arrive in Ireland

To get government public services you will need a Personal Public Services Number (PPSN).

Your PPSN is a unique reference number that helps you get social welfare benefits and public services in Ireland.

A PPSN is always 7 numbers followed by either one or two letters.

Get a Personal Public Services Number (PPSN)

To get a PPSN, you should go to [your local Intreo Centre or Branch Office](#) . Here our staff will help you to get a PPSN.

All adults and children will need their own PPSN.

Please do not apply for a PPSN online as special arrangements have been made in Intreo Centres or Branch Offices to process your PPSN as quickly as possible.

If you already have an Irish PPSN, please bring this with you to [your nearest Intreo Centre or local Branch Office](#).

What you need to bring

To get a PPSN you will need to bring a form of identification such as:

- your Ukrainian National Identity Card,
- your Ukrainian Passport,

or

- another form of identification.

Income supports

Supplementary Welfare Allowance

The department will provide you with an income support called a [Supplementary Welfare Allowance](#). This is a weekly social welfare payment and is also paid for adult and child dependants.

This table shows the rates of payment for Supplementary Welfare Allowance:

Supplementary Welfare Allowance rates

Age	Maximum personal rate	Increase for an adult dependant	Increase for a child dependant
Aged 25 and over	€206	€138	€40 for a child aged under 12
Aged 18-24 and living independently	€206	€138	€48 for a child aged 12 or over
* Aged 18-24 and not living independently	€117.70	€117.70	People aged 18-24 with children qualify for the maximum personal rate of €206

* Reduced rates of Supplementary Welfare Allowance for people aged under 25 do not apply to:

- people with dependent children
- people aged 18-24 who were in the care of the Child and Family Agency (Tusla) for any period during the 12 months before reaching 18 years of age

Child Benefit

The department will pay Child Benefit to parents or guardians for each child aged under 16 years. Child Benefit is €140 a month for each child. It is paid on the first Tuesday of every month.

You can also get Child Benefit for children aged 16 and 17 if they are in full-time education or full-time training or have a disability and cannot support themselves.

You do not need to provide evidence of education or training for children aged 16 and 17 for the first 2 months. You will need to provide evidence from the third month.

Apply for income supports

You can apply for income supports at [your local Intreo Centre or Branch Office](#). Here our staff will help you with your applications and to get your PPSN.

You will also be able to apply for income supports for yourself and any adult or child dependants you have.

[List of office locations.](#)

Getting a payment

This income support will be paid weekly into your local Post Office. You will have been given the details of your local Post Office and the opening hours from our staff at your local Intreo Centre or Branch Office.

If you have children who are eligible for Child Benefit, you will get this payment on the first Tuesday of every month. This will also be paid into your local Post Office.

Contact

To get support, please contact your local Intreo Centre or Branch Office:

- [list of office locations](#)
- [map of office locations](#)

Glossary

- Intreo Centres or Branch Offices - These are the offices that provide social welfare services in Ireland.
- Supplementary Welfare Allowance (SWA) - This is a weekly allowance paid to people who do not have enough income to meet their needs and those of their families.

Employment, childcare and education

From [Department of the Taoiseach](#)

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6. [Accessing employment and self-employment](#)
7. [How your children can access pre-school and childcare](#)
8. [How your children can access education](#)

Accessing employment and self-employment

Once you receive your permission letter confirming that you have been granted Temporary Protection under the EU Directive you are entitled to seek employment or self-employment and vocational training education activities in Ireland.

How your children can access pre-school and childcare

Pre-school

The Early Childhood Care and Education programme provides 2 years of free pre-school to children. The Early Childhood Care and Education programme is known as ECCE. ECCE is provided for 3 hours a day, 5 days a week, from September to June. ECCE is provided by over 4,000 providers throughout the country. The State pays the full cost of ECCE to the providers and parents do not have to pay fees.

Children must be aged at least 2 years and 8 months in the September of the start of the ECCE term. Children must be no older than 5 years and 6 months by the end of the ECCE term in June.

You can contact a local ECCE provider to see if they have a place for your child, or you can contact your local County Childcare Committee who can help you to find a place. You can find information on your local County Childcare Committee on www.myccc.ie.

Childcare

Childcare in Ireland is provided for children aged from 6 months to 15 years. Childcare is provided by:

- centre-based childcare services
- childminders who look children in the childminders own home, **or**
- childminders, au-pairs or nannies who work in the child's home

The State provides help with childcare fees through the National Childcare Scheme, the NCS. The NCS pays all or part of the cost of childcare. The NCS is available to registered childcare providers only, which includes all centre-based childcare services and some childminders who work in their own homes.

If you have been granted Temporary Protection, the NCS can cover the full cost of childcare under NCS sponsorship arrangements. Your local County Childcare Committee on www.myccc.ie can direct to the appropriate NCS sponsor.

More information on the NCS can be found on www.ncs.gov.ie.

You can contact a local childcare provider to see if they have a place for your child, or you can contact your local County Childcare Committee who can help you to find a place. You can find information on your local County Childcare Committee on www.myccc.ie.

How your children can access education

Children aged between 4 and 18 will be supported to access public primary or post-primary education provided by the State as appropriate.

You can approach any local primary or post-primary school and seek information about a place for your child or children.

If the school has a place for your child, they will provide you with more information on how to enrol in that school.

The Tusla Education Support Service can assist you to find a school for your child/children. You can contact them using this link:

<https://www.tusla.ie/tess/get-in-touch/#EWO>

A [list of all schools](#) is available to help you find your local schools.

Children attend primary school from ages 4 or 5 to age 12 or 13.

Children attend post-primary, sometimes called secondary school, from ages 12 or 13 for five or six years.

[Learn more about education in Ireland.](#)

Healthcare

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Healthcare services that are provided

You will be able to get public healthcare services from the Health Service Executive (HSE). These services include a family doctor or nurse, community care (for example: vaccinations, physiotherapy, dental services) and hospital or emergency care.

Paying for these services

You do not need to pay for these services. You will be entitled to apply for a medical card to access primary care services for you and your child dependents from a family doctor without charge.

Healthcare services for children, women and older people

You can access services for children's health, disabilities, maternity, older people and more. There are also services for psychological stress and mental health issues, including PTSD.

Medical treatment for people with chronic diseases or other emergency illnesses

Healthcare services for people with urgent medical needs will be provided through the public hospital system. It is important that these needs are identified to the health authorities prior to or upon arrival in Ireland.

Information in Ukrainian and Russian

You can find information and other resources about public healthcare services at www.hse.ie/ukraine. This information will be available in English, Ukrainian and Russian.

How people can help

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People living in Ireland who wish to offer accommodation or other services to help Ukrainians can register to do so using the Irish Red Cross Register of Pledges.

The Red Cross pledge register is now open and accessible at:
<https://registerofpledges.redcross.ie>.

Although all offers of accommodation are hugely welcome, it is important that you are aware that not all offers may be called upon in the immediate term. The government asks for your patience as the enormous logistical response is scaled up.

All departments are extremely busy working with colleagues across Government to assist the humanitarian efforts regarding Ukraine. As this unprecedented situation unfolds, our primary focus remains on critical operational matters as the situation evolves.

We are working to secure accommodation from as many sources as possible and we thank you sincerely for your offer of support.